

SERVICE	GOLD SERVICE PACKAGE	PLATINUM SERVICE PACKAGE
APARTMENT		
Apartment with balcony including: cellar, additional costs for heating, hot and cold water, basic fee for waste disposal (bag fee not included)	✓	✓
SECURITY		
Use of emergency call system and availability of care staff 24/7	✓	✓
OTHER ADDITIONAL COSTS		
Administration and maintenance costs for common areas and shared facilities (e.g. lifts etc.)	✓	✓
Building maintenance	✓	✓
Use of common areas	✓	✓
Relocation		
Assistance in carrying out administrative tasks (admissions – departures)	•	✓
Assistance from the caretaker to move in (material not included)	✓ (3 hrs.)	✓ (8 hrs.)
Assistance from the caretaker to move out (material not included)	•	✓ (8 hrs.)
Assistance from housekeeping to move in	•	✓ (8 hrs.)
TECHNICAL SERVICE		
Assistance to carry out various tasks (materials not included)	•	✓(4 hrs. ¹)
HOUSEKEEPING		
Weekly cleaning of apartment	✓	-
Deep clean of apartment (once a year)	✓	✓
Final cleaning (after moving out)	•	✓
Free use of the washing machine/dryer in the apartment	✓	✓
Additional weekly cleaning of the apartment	•	-
Change of bed linen and towels every two weeks	•	-
Daily cleaning of the apartment	•	✓
Weekly change of bed linen and towels	•	✓
Weekly free washing of personal laundry	•	✓
RECEPTION		
Reception occupied 24 hours a day, 7 days a week (Monday to Sunday)	✓	✓
Delivery of letters and parcels to the front door	•	✓

SERVICE	GOLD SERVICE PACKAGE	PLATINUM SERVICE PACKAGE
CATERING		
Main meal daily (lunch or dinner, excluding drinks); choice of different menus	✓	-
Breakfast (continental buffet)	•	-
Three meals daily including non-alcoholic drinks	•	✓

Room service included	•	✓
ACCOMPANIMENT		
Accompaniment to and from the restaurant if required	•	✓
ACTIVITIES		
Use of the indoor swimming pool	✓	✓
Use of sports equipment (gym)	✓	✓
Participation in in-house cultural entertainment programs (conferences, concerts, readings)	✓	✓
All entertainment activities are free of charge	•	✓

✓	= included in the price of the service package
•	= available at an extra charge. You will find the fees for the various services in the enclosed price list (Appendix II)

PLATINUM service package price

	GOLD SERVICE PACKAGE	PLATINUM SERVICE PACKAGE
Service package price		
Price of service package per person per month	–	2,500
Price of service package per month for the second person	–	1,000

PLATINUM & GOLD refunds

	GOLD SERVICE PACKAGE	PLATINUM SERVICE PACKAGE
REFUND WHEN ABSENT		
Refund per main meal (lunch – dinner) per person per day	15.00	17.00
Absence from breakfast per person per day	–	5.00

Prices valid from 1 January 2024. Tertianum AG reserves the right to make changes.
Prices in Swiss Francs (CHF) including VAT in accordance with the applicable legal regulations.